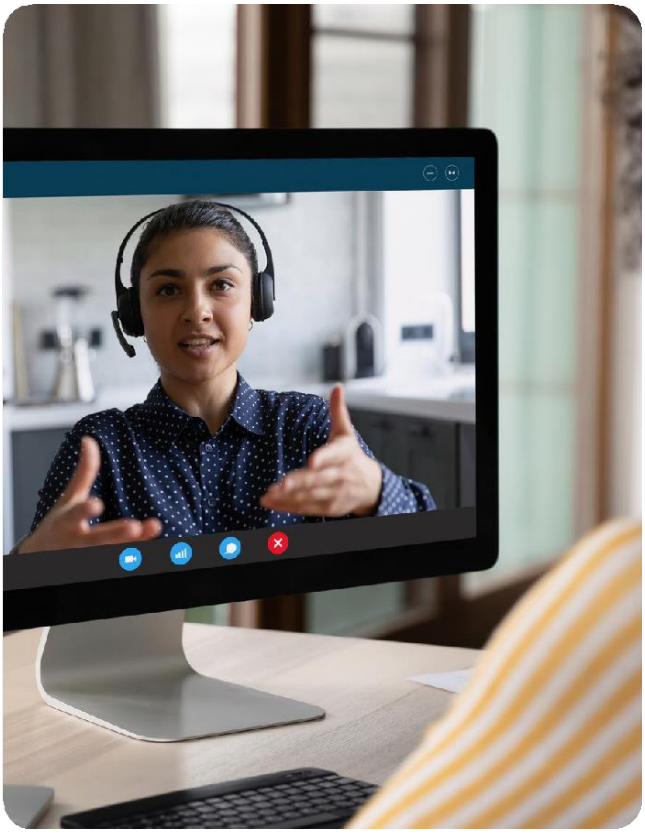
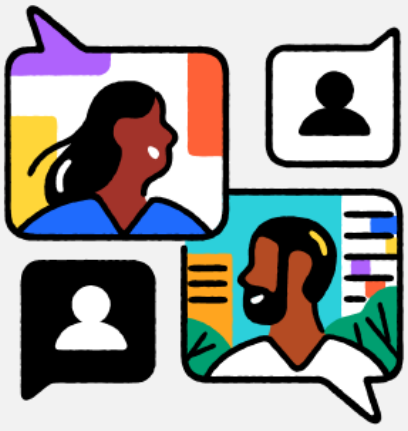
Speaking at Home

OET Speaking Platform User Guide





June 2026 | Version 2.5

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Welcome to the OET Speaking at Home User Guide

OET Speaking at Home is taken online in the comfort of your own home. To help you feel confident and prepared, this guide outlines what you need to know before and during your sub-test.

We wish you all the best for Speaking at Home!

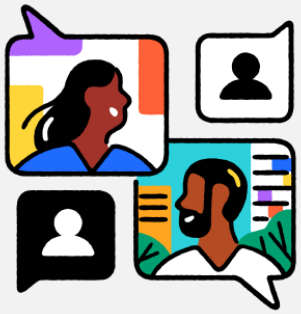


About Speaking at Home

The OET Speaking at Home is delivered individually, takes approximately 20-30 minutes, and consists of two role-plays. Each profession has specifically designed materials that draw on real healthcare scenarios.

A designated interlocutor (someone who participates in dialogues and conversations but does not assess you) will be your partner for the role-plays and throughout the sub-test. They will begin by asking a few warm-up questions to help you relax, but don't worry, this part of the conversation is not assessed.

Find out more about Speaking at Home.



Where to sit Speaking at Home

There are a few guidelines to help you choose a suitable location for taking the sub-test. Most importantly, it should be a quiet place with minimal distractions, and you should have a comfortable workspace. Please ensure that:

- the location is indoors, well-lit and fully enclosed with solid walls. Transparent glass panels or walls are not permitted.
- the room does not have CCTV or other surveillance cameras.
- you are alone during the test. If someone enters the room, the test will be stopped and your results will not be released.
- the workspace is clean and free of clutter.

You can find a detailed checklist on the following pages.

What to bring

- ✓ Valid ID. You must have your original, valid (current) and acceptable ID for OET with you on test day.
- ✓ Your computer with a webcam and a stable internet connection. Check our system requirements section of this guide for more information.
- ✓ A clear plastic bottle of water, with no label
- ✓ One blank piece of paper (with your confirmation number only recorded on it) and a pen or pencil so you can make notes
- ✓ You will need a medium to a large mirror (e.g. 30cm x 30cm) for the environment check

What not to bring

- ✗ Bags of any type, including a pencil case
- ✗ A mobile phone
- ✗ Headset/earphones of any type
- ✗ Dictionaries or reference materials
- ✗ A watch
- ✗ Any electronic devices (including cameras)
- ✗ Heavy coats or jackets
- ✗ Correction fluid/tape
- ✗ Mechanical pencils and highlighters
- ✗ A passport holder or document sleeve

System requirements

Here's a comprehensive list of equipment requirements to prepare your workstation for test day.

Hardware Requirements			
Hardware	Laptop or desktop - Company-issued devices are **NOT** allowed. Tablets and iPad are **NOT** supported.		
Processor (CPU)	Minimum: **Intel i3** (8th Gen or higher) / AMD Ryzen 3 or equivalent	Recommended: **Intel i5** (10th Gen or higher) for better performance	
RAM	Minimum: **8 GB**	Recommended: **16 GB**	
Camera	You'll need an adjustable web camera to show the proctor your test setting.		
	Standard Definition: **480p**	Recommended: **720p or higher.**	
Monitors	Dual monitors are not allowed (i.e. a desktop with two monitors or a laptop with a separate monitor).		
Power source	Plug your device **directly** into a power source, do not use a docking station.		
Speakers & Microphone	Built-in or USB plug-in (Bluetooth is **not** allowed).		
Operating System	**Windows:** Windows 10 or 11 (64-bit)	**macOS:** macOS 10.15 (Catalina) or later	**Linux:** Ubuntu 20.04 LTS or equivalent
Supported browsers	Google Chrome (Latest Version)	Mozilla Firefox (Latest Version)	Safari (Latest Version for macOS users)
Network requirements			
Internet	Broadband or wireless (minimum 3G or 4G/LTE).		
Internet speed	Minimum: 5 Mbps upload/download for standard quality	Recommended: 20 Mbps upload/download for HD video calls	
Latency	Less than 50 ms for smooth video and audio transmission		
Connection type	Wired Ethernet connection is preferred. If using Wi-Fi, use a stable 5 GHz band router. Position your device where you'll receive the strongest signal. We also advise to connect your laptop or desktop to the router with an ethernet cable.		

Before test day

For a smooth test day experience, take these four key actions:

1. Download the Secure Browser at least 1 day before your test

- Go to www.prometric.com/spcandidate to download the Secure Browser required to access the secure Speaking Platform.
- To troubleshoot downloading the Secure Browser click here

2. Record your confirmation number

- Record your confirmation number and password ONLY on your blank piece of paper (these can be found on your test booking confirmation email). You'll need this to log in to your test
- Please do not include anything else on this paper

3. Review your set-up

- Ensure your testing area meets the requirements listed

4. Test Internet Strength

- If possible, use a wired Ethernet connection for stability

On test day

When it's time for Speaking at Home:

- Open the Secure Browser between 10-20 minutes before your test time. This will secure your device for testing, run checks and launch the Speaking Platform. Watch this video to learn more.
- When prompted, enter your confirmation number and password. You will then see your appointment information displayed.
- Click on the **Join** button which will activate at least 10 mins prior to your start time.

Note: if the Join button does not activate, press the **Refresh** button.

- A system check will run and then the check-in process will begin.
- Ensure your ID is ready to hold up to the camera for verification

Candidate detail confirmation

- You will be asked to hold your ID up to the camera for verification.
- Once your ID is positioned clearly, you will be prompted to click the “Take Photo” button to capture the image.

Note: If the ID you are using was issued in a different country from where you are sitting the test, you may also be asked to present proof of location (e.g., visa, rental agreement, or hotel booking that matches the test date and location).

- After that, you will also need to position yourself for a photo and click “Take Photo” again to complete facial verification.
- After verification, you’ll wait in the virtual lobby until the interlocutor joins your session.
- Then, the interlocutor will guide you through a short series of security checks before the test begins

360° environment check

The interlocutor will guide you through a 360° check of your testing environment to ensure it meets OET's security requirements.

You will be asked to use your webcam to show:

- a full view of your room
- your workspace
- your computer screen and keyboard

The interlocutor may request that you:

- remove items from your workspace
- relocate objects that could raise concerns
- adjust your setup to meet test conditions

To assist with this process, we recommend having a medium-to-large mirror (approximately 30cm x 30cm) so you can reflect hard-to-see areas like your screen and keyboard back to the interlocutor.

Candidate person check

The interlocutor will ask you to complete a personal security check by doing the following:

- Raise your pant legs above your ankles
- Turn all pockets inside out
- Lift your shirt sleeves above your wrists
- Remove your glasses and show them to the camera for inspection
- Show your ears to ensure no devices are present
- Remove any large jewellery
- Show your clear plastic water bottle with no label
- Ensure your ID remains visible on the desk throughout the test

If you require an interlocutor of the same gender to conduct the personal check (e.g. for religious reasons), please contact Customer Care after booking your test to make arrangements.



Test environment reference imagery | Do

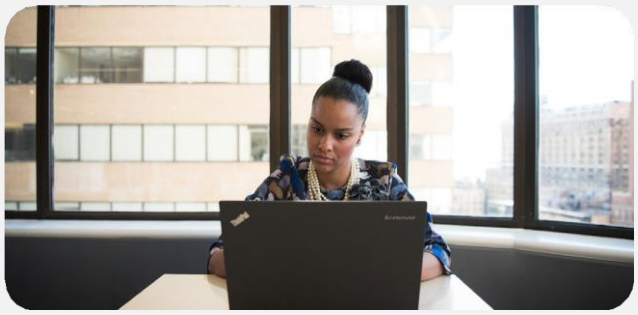
Do

Clear, orderly and well-lit room/workspace





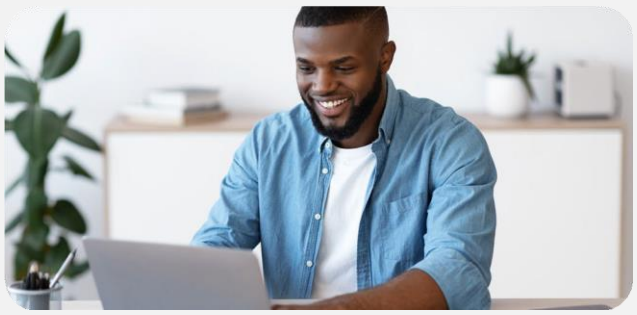
Candidate is sitting in an upright position





Candidate is alone during the assessment





The computer must be on a table/desk





Test environment reference imagery | Do not

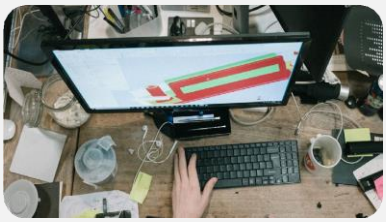
Do not ✕

Poorly lit room or workspace





Cluttered or crowded room or workspace



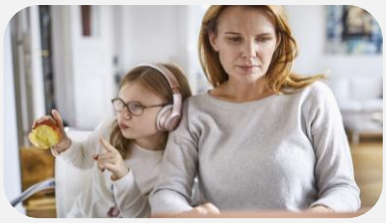


Candidate is sitting/reclining on a bed or couch with computer on lap





Person(s) or pet(s) present in room or area at any time





Use a dual-monitor configuration to take the test





Troubleshooting and problem-solving

To see Prometric's Secure Browser Troubleshooting Guide click here

If the internet drops out

- If your internet connection is disrupted during the sub-test, please rejoin the session immediately.
- After reconnecting, your interlocutor will conduct another 360° environment check before resuming the sub-test.
- If your internet drops multiple times and you are unable to complete Speaking at Home (approximately 16 minutes total) without interruption, the interlocutor may advise you to rebook your sub-test once a more stable internet connection is available.

Mac users

For Mac users, you must enable screen sharing for the Secure Browser before your test. Please follow the steps below to enable this setting:

- Open your Mac, open System preferences (or System settings on macOS Ventura and later)
- Go to security and privacy
- Select the Privacy tab
- From the left-hand menu, click screen recording
- Find and tick the checkbox for the secure browser application
- If the option is greyed out, click the lock icon (bottom left) and enter your mac password
- Restart the secure browser application to apply the changes

Should you face an error message after installing the Secure Browser, this may be due to the ARDAgent.app process running on your Mac. Please follow the instructions on the Prometric webpage.

Getting technical support

Prometric support

If you experience issues downloading the Secure Browser, accessing the Speaking Platform or any other technical issues that you cannot solve via the Secure Browser Troubleshooting Guide, you can contact Prometric live chat support directly via https://ehelp.prometric.com/cbla/s/

Please note that the Prometric live chat function cannot be accessed while you are logged in to the Secure Browser. You will need to exit the Secure Browser to access this chat function.

You will need to provide your Speaking at Home confirmation number when contacting support.

Interlocutor support

The Secure Browser has a chat feature that enables you to communicate directly with your interlocutor before and during the test session if you experience any issues. This feature ensures you can reach your interlocutor immediately for assistance without leaving the Platform.

OET support

For general questions, test information, or issues not related to technical access:

- Support Centre: Visit the OET Support Centre.
- Live chat: Available on the Support Centre
- Email: applications@oet.com.au

